

# Frequently Asked Questions by UNC Medical Students

## Q. What should I do prior to starting my learning experience at Greensboro AHEC and Cone Health?

A. Please watch the orientation video link and review these frequently asked questions. In addition you should be contacted by the specific course coordinator with more specific information about your upcoming experience. If you have not received any communication please contact the coordinator.

## Q. Is the flu vaccine required?

A. Yes. All visiting learners must have a recent flu vaccine to complete any clerkship or rotation. Proof of vaccine must be submitted through the UNC Clerkship Coordinator prior to beginning the educational experience.

## Q. Who should I contact if I feel I have been mistreated during my experience at Greensboro AHEC and Cone Health?

A. Contact Michelle Kane, PsyD, Ombudsman at 336-832-7310 or at [michelle.kane@conehealth.com](mailto:michelle.kane@conehealth.com). Please contact her immediately if you have any concerns. All concerns and conversations will be kept confidential unless someone is in physical danger.

## Q. I have additional feedback I would like to share about my learning experience or I have a concern I would like to discuss with the Campus Dean. How can I reach the Campus Dean?

A. Contact Suresh Nagappan, MD, Campus Dean at 336-832-8064 or at [suresh.nagappan@conehealth.com](mailto:suresh.nagappan@conehealth.com). Please feel free to contact him at any point during your time with us. We would like to hear from you and have the opportunity to resolve any issues or concerns while you are here.



## Q. What if I have a medical emergency while at your site or in one of your community practices?

A. Please go directly to Urgent Care or the nearest emergency room. All follow up care will be performed at UNC.

## Q. I need to receive routine medical care while I am your site. What is the appropriate process for requesting this?

A. Please contact the coordinator immediately and provide specific details for when you will need to be away for your routine medical care so that it can be worked into the schedule. Your health is a priority and we do not want you to delay routine medical care. We will work to honor your requests.

## Q. What if I receive a needlestick?

A. If you are onsite please contact Employee Health at Cone Health immediately to have the acute needs addressed. If it is after hours please contact House Coverage. Both can be reached by dialing the operator at 336-832-7000. If you are in a community practice please report to UNC Student Health immediately. All follow up care will be performed at UNC Student Health.